

16 November 2018

**TO WHOM IT MAY CONCERN**

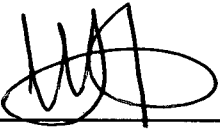
**REFERENCE LETTER FOR – MFESI CLEANING SERVICES**

We hereby confirm that Mfesi Cleaning Service was providing Cleaning & Hygiene Services for Ithala Soc Limited for the past three years, servicing 38 Ithala Branches in KwaZulu Natal.

Mfesi Cleaning Services has demonstrated an outstanding work in all our branches. Their attitude and enthusiasm has excelled in all areas of concern. We cannot forget to complement Staff & Management of Mfesi Cleaning Services for their delivery support, willingness, improvement and commitment to Ithala procedures.

I therefore have no hesitation to recommend their services.

Regards



*Mphahle Ndawandwe*

**Chief Ancillary Officer  
INFRASTRUCTURE PLANNING & DEVELOPMENT**